

Computer Support Specialist (CS14)

Diploma eMap

This eMap, along with regular meetings with your program advisor and using DegreeWorks, will help you remain on track to finish your program as quickly as possible and graduate from Georgia Northwestern Technical College. This eMap is intended to be used when beginning the program in Fall semester. Starting the program in Spring or Summer semesters may alter the suggested courses or course availability. This pathway is based on the 2026-2027 academic year.



1 st set of suggested courses			
Course		Hours	Completed
COMP 1000	Introduction to Computer Literacy	3	☐
CIST 1001	Computer Concepts	4	☐
CIST 1305	Program Design and Development	3	☐
CIST xxxx	Computer Operating Systems Course (Recommended course: CIST 1135, Operating Systems and Virtual/ Cloud Computing)	4	☐

2 nd set of suggested courses			
Course		Hours	Completed
CIST 1122	Hardware Installation and Maintenance	4	☐
CIST 1601	Information Security Fundamentals	3	☐
CIST 2451	Introduction to Networks - CISCO	4	☐
CIST xxxx	CIST Elective	3	☐

CIST 2451 is the recommended course. Additional courses may be available to meet that requirement. See Course Catalog for more info.

3 rd set of suggested courses			
Course		Hours	Completed
CIST 2130	Desktop Support Concepts	3	☐
CIST xxxx	CIST Elective	3	☐
CIST xxxx	CIST Guided Office Productivity Course	3	☐
ENGL 1005	Applied Technical Communication	3	☐

4 th set of suggested courses			
Course		Hours	Completed
EMPL 1000	Interpersonal Relations and Professional Development	2	☐
CIST xxxx	CIST Elective	3	☐
CIST xxxx	CIST Elective	3	☐
CIST xxxx	CIST Database Elective	4	☐
MATH 1012	Foundations of Mathematics	3	☐

Total Credit Hours: 55 Minimum Credit Hours Required for Graduation

Computer Support Specialist Diploma Program Planning Notes:

- Courses for this program are available at all six GNTC campuses. Schedule may vary by campus.
- The Program Advisor for CS14 is Julia Hopkins, jhopkins@gntc.edu
- ALL CIST programs require windows-based PC.
- Chromebooks and Mac and Linux based computers are not compatible with programs.
- All CIST courses are valid for a period of 5 years after completion.
- COMP 1000 is valid for a period of 5 years after completion.
- CIST 1510 and CIST 2531 require an Adobe Creative Cloud subscription
- If courses are completed in the order as listed on this eMap, student will earn a CompTIA A+ Certified Technician Preparation (CA71) Certificate and a PC Repair and Network Technician (PR21) Certificate at the end of the 2nd set.

Additional information for the Computer Support Specialist Diploma and program requirements can be found at [GNTC 2026-2027 Catalog](#).