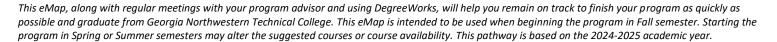
## Computer Support Specialist (CS14) Diploma eMap





1st set of suggested courses				
Course		Hours	Completed	
COMP 1000	Introduction to Computer Literacy	3		
CIST 1001	Computer Concepts	4		
CIST 1305	Program Design and Development	3		
CIST xxxx	Computer Operating Systems Course (Recommended course: CIST 1135, Operating Systems and Virtual/ Cloud Computing)	4		

2 <sup>nd</sup> set of suggested courses				
Course		Hours	Completed	
CIST 1122	Hardware Installation and Maintenance	4		
CIST 1601	Information Security Fundamentals	3		
CIST 2451	Introduction to Networks - CISCO	4		
CIST xxxx	CIST Elective	3		

CIST 2451 is the recommended course. Additional courses may be available to meet that requirement. See Course Catalog for more info.

3 <sup>rd</sup> set of suggested courses				
Course		Hours	Completed	
CIST 2130	Desktop Support Concepts	3		
CIST xxxx	CIST Elective	3		
CIST xxxx	CIST Guided Office Productivity Course	3		
ENGL 1005	Applied Technical Communication	3		

4 <sup>th</sup> set of suggested courses				
	Hours	Completed		
Interpersonal Relations and Professional	2			
Development				
CIST Elective	3			
CIST Elective	3			
CIST Database Elective	4			
Foundations of Mathematics	3			
	Interpersonal Relations and Professional Development CIST Elective CIST Elective CIST Database Elective	Interpersonal Relations and Professional Development CIST Elective 3 CIST Elective 3 CIST Database Elective 4		

**Total Credit Hours: 55 Minimum Credit Hours Required for Graduation** 

## **Computer Support Specialist Diploma Program Planning Notes:**

- Courses for this program are available at all six GNTC campuses. Schedule may vary by campus.
- ALL CIST programs require windows-based PC.
- Chromebooks and Mac and Linux based computers are not compatible with programs.
- All CIST courses are valid for a period of 5 years after completion.
- COMP 1000 is valid for a period of 5 years after completion.
- CIST 1510 and CIST 2531 require an Adobe Creative Cloud subscription
- If courses are completed in the order as listed on this eMap, student will earn a CompTIA A+
  Certified Technician Preparation (CA71) Certificate and a PC Repair and Network Technician
  (PR21) Certificate at the end of the 2<sup>nd</sup> set.

Additional information for the Computer Support Specialist Diploma and program requirements can be found at GNTC 2024-2025 Catalog.