Okta Login and Password Reset Information

Try These Steps

Step One: Clear your browser cache and your browser data before attempting to log in.

- [How to Clear Your Cache](#)

Step Two: your GNTC Student Email, Blackboard, and O365 accounts, make sure you are trying to log in on the correct [Okta Login](#) page. For best results, we recommend using the Google Chrome browser.

Step Three: If you have forgotten your password or need to reset it, go to the Okta Sign In page, and click on "Need Help Signing In?" located below the Next button. Follow the steps to reset your password through this method.

Step Four: If none of these steps work for you, please submit a [Student Help Form](#), and we will work to reset your password back to the default setting as soon as possible.